

### Are You Prepared For Implementation?

To help your organization prepare for a successful implementation journey, we have created this checklist for your team. All of the below items are broken out by training sessions bucket. Feel free to come prepared prior to your session or you can tackle the list post the training session with your Implementation Specialist. Please note certain capabilities/features outlined in this document are contingent on what you have purchased through Allbound.

### Portal Configuration & Customization

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☐ Your company logo
☐ Your company favicon
<ul> <li>A graphic to be used as a default image for any content placed in the portal that may not have a designated featured image</li> </ul>
☐ Image to use for your portal login screen
☐ Image to use on all of your portal system emails
☐ A custom URL your team owns to use for your portal (optional)
☐ Your company's primary Hex # & Google Font (optional) for your portal
☐ Email address & Sender name to use associated with your partner portal program (optional)
Partner Onboarding
Partner Registration & Management
s your CRM ready for integration? Consider these to kick your integration into high gear.
☐ What partner information/fields currently exist in your CRM that you can leverage in Allbound? Here are a few of the most commonly used ones among our clients.
☐ Type
☐ Tier
Region
Country
☐ Industry
☐ Product
☐ Do you have to clean up your CRM?
☐ Yes
□ No

# IMPLEMENTATION PREPARATION CHECKLIST



<ul><li>☐ Will your team need to build new fields in your CRM?</li><li>☐ Yes</li></ul>
□ No
<ul><li>☐ Has your team identified what groups need to be created for segmentation/visibility in Allbound?</li><li>☐ Yes</li><li>☐ No</li></ul>
<ul> <li>□ What type of partners do you have?</li> <li>□ Reseller</li> <li>□ Referral</li> <li>□ Distributor</li> <li>□ Technology</li> <li>□ Agency/Consulting</li> <li>□ MSP</li> <li>□ Others</li> </ul>
Will you be using an external LMS within Allbound? ☐ Yes ☐ No
Will you be leveraging Allbound for learning tracks? ☐ Yes ☐ No
Are you planning to have quizzes as part of your learning tracks?  Yes  No
Will you be creating Certifications in Allbound?  ☐ Yes ☐ No
Have you thought about what current materials you have available that can be used as training for your partners?  Yes No



Content Management
Content Management  2-3 pieces of content  1-2 pieces of training materials  Have you thought about how your content will need to be filtered/tagged?  Yes  No
Revenue Management
Pipeline Management  Deal Registration is crucial to your Allbound portal. It provides full transparency when it comes to leads/opportunities and where your partner stands in the process. Your team should start to think about the following to ensure you are ready to talk dollars with your Integrations Specialist.
Does your team have a process in place currently for managing deals?  Yes  No
Do you want to allow partners to update the deal status?  Yes  No
What information will your partners need to provide when submitting deals?
Does your organization require Multi-Tier Distribution?  Yes  No
MDF Management Does your team currently have MDF (Marketing Development Funds) in place?  Yes  No

If yes and you currently are handling it in Salesforce, will you want this integrated with the CRM?

# IMPLEMENTATION PREPARATION CHECKLIST



☐ Yes ☐ No
If no, are you looking to start a basic setup for this MDF?  Yes No
Does your team need the ability to assign MDF Funds and track payment in Allbound?  Yes No
Incentives (If applicable)
What types of incentives does your organization support?
☐ Rebates ☐ Credits
☐ MDF
☐ Spiffs
Incentives
How does your team currently handle commissions?
☐ Fixed amount
☐ % of the deal
Would you like your incentives integrated with your CRM?
Yes
□ No
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Are you looking to be able to pay incentives via Allbound?  — Yes
□ No
Partner Engagement <sup>9</sup> Potentien
Partner Engagement & Retention  What are 2-3 things you want your partners to do/see immediately once they have logged
into the portal (for example, Welcome video, Register A Deal, View a case study)
☐ What automated workflows/emails are you looking to set up? (example welcome email,
no login, etc)

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<ul><li>☐ Is your Contact Us Form enabled with an email associated with it?</li><li>☐ Yes</li></ul>
□ No
☐ Have you thought about following goals/strategy for your Partner Plans? (if applicable)
Details
☐ Strategy
Objectives
Onboarding
Training
☐ Sales